

Making underwriting referrals easier to navigate

New Guidewire enhancements provide clearer guidance and greater visibility throughout the underwriting referral process for Personal Lines and IRCA.

As Gore Mutual and Unica continue our integration journey under Beneva, we're focused on identifying opportunities to enhance the broker experience and make it easier to do business with us.

Effective October 19, brokers will notice enhancements within Guidewire designed to provide greater visibility when business requires underwriting review.

These updates will help brokers better understand where a referral is to be directed and more clearly indicate which items can be resolved without requiring referral.

Enhancements include:

- Updated messaging on quote screens when underwriting review is required.
- New instructional guidance within the Risk Analysis screen to help clarify next steps.
- Brokers no longer need to search through referral queue options, as the appropriate Personal Lines or IRCA referral queue is now selected automatically, ensuring correct routing at the outset.

While these changes do not alter the underwriting referral process itself, they provide clearer guidance and greater insight at key points in the workflow and reflect our ongoing commitment to delivering a more seamless and intuitive Guidewire experience for brokers.

Your Business Development Representative remains your primary point of contact and is available to answer any questions about these enhancements.