

When customers need us most: Responding to the Ottawa storms

When severe storms and flooding impacted the Ottawa region on June 30, Gore Mutual mobilized to support your clients. Within days, our field teams were on the ground, meeting with customers, assessing damage and helping families begin the recovery process.

During major weather events, customers rely on both their insurer and broker for guidance and reassurance. While brokers help customers navigate uncertainty, Gore's claims teams work to deliver responsive, consistent claims handling and the level of support needed throughout the recovery journey.

Through our catastrophe response teams, streamlined processes and trusted vendor network, we were able to respond quickly and help customers move forward. Many customers expressed appreciation for the professionalism, compassion and communication they received during a challenging time.

Events like the Ottawa storms underscore the importance of strong partnerships. When you place your clients with Gore, you can expect a team committed to helping customers recover and providing support when it matters most. Together, we help ensure customers feel supported throughout the claims and recovery journey.