

Broker Bulletin

Guidewire enhancements to help streamline your workflow

Handling documentation and tracking submission status can take more time than it should. In response to your feedback, we've introduced two enhancements to simplify your workflow and give you more time to focus on your clients.

Upload documents directly to Guidewire

You can now upload documents straight into Guidewire—no need to send them separately or follow up manually. This keeps everything centralized and helps speed up processing.

Automatic email notifications for referred activities

Whenever an activity you have referred is completed and reassigned, you will receive an email with the policy number, named insured, and a direct link to the Guidewire page—keeping you informed in real time so you can stay ahead and avoid delays.

Here to support you

To get the most out of these enhancements, explore the following short courses on <u>Gore Mutual University</u> under the "Catalog" tab:

- Job Aid: How to Submit Personal Lines Documents in Guidewire
- Job Aid: Uploading Personal Lines Insurance Documents to an Existing Policy in Guidewire

If you have any questions, please contact your business development representative.