

Protecting customer payment information

What's happening

As part of our commitment to protecting customer information, Gore Mutual is encouraging customers to use our online payment option when making credit card payments. Customers who contact Gore Mutual regarding a credit card payment will be directed to our public website to complete their payment securely online.

How brokers can help

When discussing payment options with customers, please encourage them to use Gore Mutual's online payment service available through our [website](#).

If a customer contacts you regarding a credit card payment, please direct them to the online payment option rather than having credit card information stored in emails, documents, photographs or broker management systems (BMS).

Why this matters

Having customers enter their payment information directly through Gore Mutual's secure online payment service helps:

- Protect sensitive customer payment information
- Reduce the risk of payment errors and privacy breaches
- Minimize the need to store credit card information in emails, photographs, documents or a BMS

By working together, we can protect your clients while supporting secure and efficient payment practices.