

What your clients see

This resource provides a quick overview of the customer-facing materials Gore Mutual will provide to help clients understand Ontario's 2026 Statutory Accident Benefits (SABS) changes. Use it to stay aligned with client communications and prepare for upcoming conversations.

Last updated: March 27, 2026

Your clients will receive clear, plain-language information through the following channels:

1. **Policy document insert**

For PPV and IRCA policyholders:

- Included with renewal policies issued starting May 8, 2026, for policies effective July 1, 2026, and later.
- Included with new business policies issued starting July 1, 2026, for policies effective July 1, 2026, and later.

The insert summarizes what's changing and directs customers to the customer resource page.

2. **Customer resource page**

This webpage provides clients with clear and accessible explanations of the SABS updates, including:

- **What's changing on July 1, 2026:** A high-level overview of the shift to optional accident benefits.
- **Recommended next steps:** Guidance to help new, existing, and commercial customers review their coverage and understand the available options.
- **Optional accident benefits overview:** A table with an overview of the new optional accident benefits and what they cover.
- **Frequently asked questions (FAQs):** Straightforward answers addressing key customer concerns.